# State of Alaska FY2009 Governor's Operating Budget

Department of Natural Resources
Administrative Services
Component Budget Summary

# **Component: Administrative Services**

# **Contribution to Department's Mission**

To provide effective and efficient administrative services to departmental employees and programs in order to maximize public service.

#### **Core Services**

This component provides administrative policy and management services to the department.

The Administrative Services Component consists of three sections, with staff located in Juneau and in Anchorage. The sections are:

- 1. Administrative Support
- 2. Financial Services
- 3. Revenue and Resource Accounting

## The Administrative Support Section:

The Administrative Support Section includes the Director of the Support Services Division. This position provides general management and oversight to the State Recorder's Offices, the Information Resources Management Section, and Administrative Services Sections.

The Administrative Services Group:

- · Prepares and monitors the operating and capital budgets for the department
- Tracks legislation, keeps bill analysis and fiscal notes current
- Provides legislative testimony on the department's budgets
- Manages office space, contracting services, procurement and control for vehicles, equipment, supplies, and support services such as mail and courier service
- Provides consolidated mailroom services for the Anchorage DNR divisions.

#### The Financial Services Section:

This section provides centralized financial management and accounting support to the department. The centralized functions include payment of all invoices; program receipts, federal grant and reimbursable service agreements accounting; payroll labor cost distributions; appropriation accounting; and payment of all inter-department billings. Financial Services establishes and implements departmental financial policies and procedures in accordance with laws, statutes, regulations, and Generally Accepted Accounting Principals (GAAP). This Section also provides departmental training in financial policies and procedures, grant accounting and AKSAS.

# The Revenue & Resource Accounting Section:

This section is responsible for the revenue accounting for all DNR programs. In FY07 ~ \$2.3 billion in revenues were collected and accurately distributed to over 550 accounts within the DNR revenue structure.

End Result	Strategies to Achieve End Result
A: Accurate and timely accounting  Target #1: Clean financial audits	A1: Hire the best qualified candidates for vacant administrative positions
Measure #1: No audit finding or recommendations	Target #1: 100% compliance  Measure #1: Percentage of success in recruiting the best qualified candidates for our vacancies.
End Result	Strategies to Achieve End Result

B: Prepare and Monitor Budgets meeting Department and Governor's targets	B1: Maintain a Management Information System that allows for timely and accurate budget tracking		
Target #1: 100% of our components stay within allocation authorizations	<u>Target #1:</u> Prepare 10 monthly Operating and Capital Budget status reports, track grants, contracts, restricted		
Measure #1: Percentage of components staying within allocation authorizations	revenue programs and RSAs separately Measure #1: # of reports prepared.		
End Result	Strategies to Achieve End Result		
C: Meet the department's central administrative	C1: Consolidate space to the maximum level possible		
needs at the lowest possible cost	Target #1: Look at sharing rural offices between state		
Target #1: Keep the Indirect Cost Rate below 15% of the	agencies and combine DNR offices in the larger leases		
department's personal services budget Measure #1: % of the DNR Indirect Cost rate - approved	Measure #1: square feet consolidated, or dollars saved in leasing budget		
by the federal government.	leasing budget		

# **Major Activities to Advance Strategies**

- Budget preparation and monitoring
- Resource revenue collection and billings
- Office lease administration
- Restricted revenue accounting, billing, and collections
- Accounting structure and report management
- Procurement and property management
- Legislative hearing support and testimony
- Compliance with statutory, regulatory, administrative, and professional requirements
- Management and supervision of department administrative support functions

FY2009 Resources Allocated to Achieve Results				
Personnel: Full time	30			
Part time	0			
Total	30			
	Personnel: Full time Part time			

# **Performance Measure Detail**

### A: Result - Accurate and timely accounting

Target #1: Clean financial audits

**Measure #1:** No audit finding or recommendations

#### # audit findings or recommendations

Year	YTD
2003	0
2004	0
2005	0
2006	0
2007	0

There have been no audit findings or recommendations for the past five years - an independent verification that the DNR accounting and financial practices meet all applicable requirements.

**Analysis of results and challenges:** DNR is audited each year as part of the annual comprehensive financial audit performed by the Alaska Legislative Audit Division.

# A1: Strategy - Hire the best qualified candidates for vacant administrative positions

Target #1: 100% compliance

Measure #1: Percentage of success in recruiting the best qualified candidates for our vacancies.

#### Percentage of success in hiring best qualified candidate

Year	YTD
2004	100%
2005	100%
2006	100%
2007	100%

**Analysis of results and challenges:** DNR has been successful in hiring from within the department and in some cases from other departments. An issue is the fact that we do not have qualified applicants from outside the State System apply, which limits the candidate pool. State pay scales are no longer competitive in the open market for the accounting and procurement fields.

# B: Result - Prepare and Monitor Budgets meeting Department and Governor's targets

Target #1: 100% of our components stay within allocation authorizations

Measure #1: Percentage of components staying within allocation authorizations

# DNR Components staying with allocation authorizations

Year	YTD
2003	100%
2004	100%
2005	100%
2006	100%
2007	100%

Analysis of results and challenges: 100% compliance each year.

# B1: Strategy - Maintain a Management Information System that allows for timely and accurate budget tracking

**Target #1:** Prepare 10 monthly Operating and Capital Budget status reports, track grants, contracts, restricted revenue programs and RSAs separately

Measure #1: # of reports prepared.

**Budget Status reports prepared** 

Year	YTD
2004	10
2005	10
2006	10
2007	9

**Analysis of results and challenges:** 100% compliance. The result was all budgets stayed within their expenditure authorizations. Line-item authorizations were entered timely to reduce rejections. Restrictions were placed on unrealized revenues.

# C: Result - Meet the department's central administrative needs at the lowest possible cost

**Target #1:** Keep the Indirect Cost Rate below 15% of the department's personal services budget **Measure #1:** % of the DNR Indirect Cost rate - approved by the federal government.

#### Indirect Cost Rate

Year	YTD
FY 1999	16.3%
FY 2000	16.7%
FY 2001	17.7%
FY 2002	16.2%
FY 2003	15.5%
FY 2004	15.7%
FY 2005	13.6%
FY 2006	13.5%
FY 2007	13.6%
FY 2008	12.8%

FY2008 is proposed and has not yet been approved!

Analysis of results and challenges: The DNR Administrative Services functions vary from other departments as one of the sections included is the Resource Revenue & Accounting Section, which is responsible for all the billing, collecting, and accounting of the more than \$1.0 billion worth of resources revenues. In addition this organization is managing the department's Information Technology Group and the Recording Offices operations.

The transfer of the Habitat Management & Permitting from the Department of Fish and Game and the Coastal Management Program from the Governor's Office increased the workload but also resulted in a lower Indirect Cost Rate - starting in FY05.

The Wildland Fire Suppression activities may double the number of employees and total general (and federal) fund expenditures during the fire season resulting in unique workload management and staffing requirements. The inclusion of the Wildland Fire Suppression activities may result in temporary changes in the Indirect Cost Rates due to carry forwards.

# C1: Strategy - Consolidate space to the maximum level possible

**Target #1:** Look at sharing rural offices between state agencies and combine DNR offices in the larger leases **Measure #1:** square feet consolidated, or dollars saved in leasing budget

#### **Facility Cost saved**

Year	YTD
2004	\$100,000
2005	\$175,000
2006	\$25,000
2007	\$22,500

**Analysis of results and challenges:** In FY04 and FY05 we added roughly  $\sim$ 50 additional positions into the Atwood building by consolidating space, and better space utilization - thus avoiding the need to rent  $\sim$ 7,000 additional sq. ft. of office space. This translates into roughly a \$100,000 savings on an annual basis.

In FY06 we worked with Division of Motor Vehicles on a shared services agreement for the Nome Recorder's office.

We are using the state space standards to optimize our leasing budgets. In Juneau we freed up space in FY05 to accommodate the new Central Travel Office contractor, U.S. Travel. We are also scanning and archiving over 7,000 of our historical books in our Recorder's Offices and plan to lease less square feet for each of these offices as our leases are being renewed.

In FY07 we increased the number of employees in our DNR Fairbanks Complex by moving our Division of Agriculture staff into the Recorder's Office vacated historical books area, thus "saving" \$22,500 by more efficient use of our existing space.

# **Key Component Challenges**

#### **Workforce development:**

Retention and recruitment continue to be a challenge for our department as more and more of our resource-specific classifications pay scales are falling behind compared to market wages.

#### **Purchasing:**

Increased pressure to improve services to the public through the use of procurement cards, credit cards, and on-line services also increase the administrative workload and the requirement to establish proper checks and balances.

With increased requirements for e-commerce, privatization and outsourcing, more cooperative agreements with industry, and more federal contracts there is increased pressure on our procurement staff.

Staffing levels are continually being evaluated to make sure we can meet program requirements and deliverables.

### **Indirect Cost Recovery:**

The Commissioner's Office and Administrative Services have been dependent on the collection of Indirect Cost recoveries to balance their budgets. In the past several years federal fires in the lower-48 have allowed us to meet our I/A budget requirement. A low fire year in the lower-48 will result in a budget shortfall.

# Facilities and space management:

With reorganizations and changing budgets came the requirement to change our space requirements. At the same time the Department of Administration implemented and intends to reinforce space standards, and transferred all of the leasing budgets to each agency, all of which add an extra dimension to facilities management as we will fall short each year in meeting the CPI increases. Modifying space to better utilize existing space can and has been done but management has only limited options.

# Significant Changes in Results to be Delivered in FY2009

No significant changes in results to be delivered. The volume of work is increasing each year with new programs and funds to be administered. In the event the Gas Pipeline Contract is approved, we will be faced with the increase in work from that project.

# **Major Component Accomplishments in 2007**

Coordinated the FY08 preparation, presentation, and justification of DNR's operating and capital budgets in a thorough and timely manner.

Continued the level of procurement support by processing 385 procurement transactions. FY07 transactions resulted in approximately \$16.4 million in awards, \$3.0 million in 22 aircraft related contracts, \$2.7 million in 94 professional services contracts, \$4.27 million in 27 construction contracts, approximately \$700K in 12 MOU's and cooperative agreements and the balance of the transactions - 230 worth approximately \$8.43 million in grants and procurement of routine services, equipment, and materials.

Accurately receipted payments and coordinated the receipting and depositing activities for receipts handled by 75 personnel located in 30 area offices. Accounted for the distribution of \$2.3 billion in revenues to the following funds: General Fund, Land Disposal Income Fund, School Fund, Permanent Fund, and Mental Health Trust.

Audited and maintained approximately 50,000 subsidiary ledgers. Provided quality customer service for our lease and sale contracts. Provided on time, accurate reports to the IRS on land sale contracts including a Statement of Account on all payment activity by each contract holder.

Continued the customer focus that resulted in 30,000 invoices, totaling more than \$80 million being paid in an average turnaround of 26 days.

Accurately tracked approximately 150 different federal grant and program receipt sources. Correctly processed over 350 Servicing and Requesting Reimbursable Service Agreements. Maintained the Fire Suppression Account to fully support this critical and complex joint federal and state multi-agency incident based program.

Accurately managed over \$10 million in controlled equipment.

# **Statutory and Regulatory Authority**

AS23, AS38, AS36.30, AS39, and AS43.05

## **Contact Information**

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Administrative Services					
Compo	nent Financial Sum		- II - m la		
	FY2007 Actuals	FY2008	FY2009 Governor		
	Management Plan				
Non-Formula Program:					
Component Expenditures:					
71000 Personal Services	1,953.2	2,074.3	2,191.0		
72000 Travel	11.2	12.3	12.3		
73000 Services	259.8	94.6	96.1		
74000 Commodities	53.4	30.9	30.9		
75000 Capital Outlay	0.0	0.0	0.0		
77000 Grants, Benefits	0.0	0.0	0.0		
78000 Miscellaneous	0.0	0.0	0.0		
Expenditure Totals	2,277.6	2,212.1	2,330.3		
Funding Sources:					
1004 General Fund Receipts	1,326.5	1,293.7	1,352.9		
1007 Inter-Agency Receipts	884.3	697.2	746.8		
1061 Capital Improvement Project Receipts	66.8	0.0	0.0		
1153 State Land Disposal Income Fund	0.0	221.2	230.6		
Funding Totals	2,277.6	2,212.1	2,330.3		

Estimated Revenue Collections						
Description	Master Revenue Account	FY2007 Actuals FY2008 FY2009 Gover Management Plan				
Unrestricted Revenues						
Unrestricted Fund	68515	26.9	0.0	0.0		
Unrestricted Total		26.9	0.0	0.0		
Restricted Revenues						
Interagency Receipts	51015	884.3	697.2	746.8		
Capital Improvement Project Receipts	51200	66.8	0.0	0.0		
State Land Disposal Income Fund	51434	0.0	221.2	230.6		
Restricted Total Total Estimated Revenues		951.1 978.0	918.4 918.4	977.4 977.4		

# Summary of Component Budget Changes From FY2008 Management Plan to FY2009 Governor

	All dollars shown in thous			
	<b>General Funds</b>	Federal Funds	Other Funds	<u>Total Funds</u>
FY2008 Management Plan	1,293.7	0.0	918.4	2,212.1
Adjustments which will continue current level of service:				
-Correct Unrealizable Fund Sources for Salary Adjustments: GGU	8.2	0.0	-8.2	0.0
-ETS Chargeback Redistribution	1.5	0.0	0.0	1.5
-FY 09 Health Insurance Increases for Exempt Employees	0.1	0.0	0.0	0.1
-FY 09 Bargaining Unit Contract Terms: General Government Unit	49.4	0.0	42.2	91.6
Proposed budget increases:				
-Increase IA receipts for the status change of PCN 10-0416 from part- time to full-time to address workload	0.0	0.0	25.0	25.0
FY2009 Governor	1,352.9	0.0	977.4	2,330.3

Administrative Services Personal Services Information								
	Authorized Positions Personal Services Costs							
	<u>FY2008</u> <u>Management</u>	FY2009						
	<u>Plan</u>	Governor	Annual Salaries	1,382,307				
Full-time	29	30	COLA	87,208				
Part-time	1	0	Premium Pay	0				
Nonpermanent	0	0	Annual Benefits	817,936				
·			Less 4.22% Vacancy Factor	(96,451)				
			Lump Sum Premium Pay	Ó				
Totals	30	30	Total Personal Services	2,191,000				

Position Classification Summary								
Job Class Title	Anchorage	Fairbanks	Juneau	Others	Total			
Accountant II	1	0	0	0	1			
Accountant III	0	0	1	0	1			
Accountant IV	1	0	1	0	2			
Accounting Clerk II	3	0	3	0	6			
Accounting Spvr I	0	0	1	0	1			
Accounting Tech I	2	0	1	0	3			
Accounting Tech II	2	0	2	0	4			
Accounting Tech III	1	0	1	0	2			
Administrative Assistant II	0	0	2	0	2			
Administrative Clerk III	1	0	0	0	1			
Administrative Svcs Mgr II	0	0	1	0	1			
Budget Analyst IV	0	0	1	0	1			
Division Director	0	0	1	0	1			
Mail Svcs Courier	1	0	0	0	1			
Procurement Spec I	1	0	0	0	1			
Procurement Spec II	1	0	0	0	1			
Procurement Spec IV	1	0	0	0	1			
Totals	15	0	15	0_	30			